

Promosi Beli & Tebus Figura Koleksi Eksklusif NESTLÉ Ready-To-Drink Frequently Asked Questions (FAQs)

Q1: How do I participate in this Promotion?

- I. To participate in this Promotion, Participants must purchase a minimum of Ringgit Malaysia Five (RM5) (“Minimum Purchase”) of any Participating Products in a single original receipt from any in-store outlets/retailers (“Receipt”) and/or invoice screenshot from any online platform (“Invoice”) during the Promotion Period.
- II. Participants must first create an account at Promosi Beli & Tebus Figura Koleksi Eksklusif NESTLÉ Ready-To-Drink Website (www.koleksi eksklusif nestle.com) to submit their receipts to collect Digital Stamps.
- III. During the Digital Stamps collection process, the Organiser will allocate stamps according to the total purchase amount as stated in the submitted receipt. This allocation will follow the guideline of one (1) Digital Stamp for every RM5 spent on Participating Products, up to a maximum of thirty (30) stamps per receipt. For every Ringgit Malaysia Five (RM5) spent on Participating Products, the Organiser will allocate one (1) Digital Stamp. For example, if a Participant makes a purchase of RM5.00 in a single receipt, One (1) Digital Stamp will be allocated.
- IV. Upon collecting six (6) Digital Stamps, Participants will unlock the redeem button, allowing them to claim one (1) NESTLÉ RTD Koleksi Eksklusif Figurines.

Q2: What if my purchase exceeds RM150.00 in a single receipt?

The maximum number of stamps per receipt is thirty (30). Therefore, any balance amount exceeding RM150.00 in a single receipt will not qualify for additional stamps and will be forfeited. Each Receipt and/or Invoice will be treated individually, and the totals from multiple Receipts and/or Invoice will not be combined or aggregated.

Q3: What types of Receipts are accepted as Proof of Purchase?

For in-store outlet purchases, proof of purchase can take the form of printed receipts from point-of-sale systems. For purchases made from online merchants, screenshots of the invoice are accepted. All receipts must include the date of purchase, the Participating Products purchased, the purchase amount for the Participating Products, the receipt number, and the name and/or logo of the outlet or online merchant where the purchase was made. However, if receipts for in-

store outlet purchases do not feature the outlet's logo, they must be stamped with the outlet's official company stamp.

Q4: Are hand-written Receipts accepted as Proof of Purchase?

Hand-written Receipts are not allowed. All Receipts must be generated through a valid point-of-sale system.

Q5: Is there a specific format for the Receipts to be submitted as Proof of Purchase?

Receipts submitted as Proof of Purchase or ("Image") must be in the format of JPG, JPEG, PNG, or PDF format. Kindly ensure that the Image includes the required Receipt Details and/or the Invoice Details. The Image must be clear and legible, and the file size must not exceed 5MB.

Q6: How many receipts can I submit during the Promotion Period?

Participants may submit as many receipts as they wish throughout the Promotion Period to collect the Digital Stamps. Each Participant can only create one (1) account based on their valid identification document. Each unique Participant is defined as an individual with a distinct identification number (National Registration Identity Card (MyKad), or Police or Armed Forces ID, or valid passport, or MyPR).

Q7: What are the participating products in this Promotion?

Participating products in this Promotion are categorised under their respective groups as follows:

Prod Group	No	Product
CAN DRINKS	1	MILO Can 240ml
	2	MILO ICE Can 240ml
	3	MILO KAW Can 240ml
	4	NESCAFÉ Original Can 240ml
	5	NESCAFÉ Mocha Can 240ml
	6	NESCAFÉ Latte Can 240ml
	7	NESCAFÉ Tarik Can 240ml
	8	NESCAFÉ Ice Can 240ml
	9	NESCAFÉ Kopi-O Can 240ml
	10	NESCAFÉ Kopi-C Can 240ml
	11	NESCAFÉ GOLD Latte Can 240ml

	12	NESCAFÉ GOLD Black Can 240ml
	13	LIVELY Lemon Guarana Tea Can 240ml
UHT DRINKS	14	MILO UHT 125ml; 200ml and 1l
	15	MILO CALCIUM PLUZ UHT 200ml
	16	GOODNES Dairy Free Almond & Oat UHT 1L
	17	GOODNES Dairy Free Oat UHT 1L
PET BOTTLES	18	NESCAFÉ Iced Caffe Latte 500ml
	19	NESCAFÉ Iced Cappuccino 500ml
	20	NESCAFÉ Iced Chococino 500ml
	21	NESCAFÉ Iced Caramel 500ml
	22	NESCAFÉ Dairy Free Latte Oat 225ml
	23	NESCAFÉ Dairy Free Latte Almond 225ml
	24	MILO Original 500ml
	25	MILO Boost 500ml
	26	MILO ACTIV-GO Dairy Free Almond 225ml
	27	LIVELY Raspberry Lemon Balm Tea 450ml
	28	LIVELY Lemon Guarana Tea 450ml

Q8: Who are the participating retailers/outlets for this Promotion?

Participants may make purchases at all in-store outlets and online merchants that carry NESTLÉ RTD Participating Products.

Q9: What is the campaign period for this Promotion?

This Promotion starts at 00:00:00 on 23/02/2025 and ends at 23:59:59 on 19/04/2025. However, should the NESTLÉ RTD Koleksi Eksklusif Figurines be fully redeemed before the campaign period ends, the campaign will end earlier. Participants are advised to make their redemption as soon as all stamps are collected.

Q10: What is the age of participation and eligibility?

Participants must be a legal resident of Malaysia aged 18 years and above as at the start of the Promotion Period, and have a valid identification document and residential address in Malaysia.

Q11: How and where do I redeem the NESTLÉ RTD Koleksi Eksklusif Figurines?

- I. To redeem, Participants must visit NESTLÉ RTD On-ground Roadshows based on the published roadshow schedule and locations. Participants must log in to their account, unlock the redeem button upon collecting six (6) stamps, and select their preferred roadshow location for redemption. In the case where Participants missed their preferred roadshow location, they may still make their redemption at other roadshow locations.
- II. Upon successful submission for redemption, Participants must log in to their account to retrieve their Unique Redemption Code in both QR Code and alphanumeric formats.
- III. During redemption at the selected roadshow, Participants are required to present their Unique Redemption Code to the on-ground promoters for validation. Failure to provide the valid Unique Redemption Code will result in an unsuccessful redemption attempt.

Q12: Can I submit my receipts on-the-spot at any NESTLÉ RTD On-ground Roadshows?

On-the-spot submission of receipts [both digital or physical copy] are not allowed and will not be accepted. Participants must follow the twenty-four (24) to forty-eight (48) hours turnaround time for receipt approval before proceeding with redemption.

Q13: Further information on figurine designs and their availability.

- I. The NESTLÉ RTD Koleksi Eksklusif Figurines are distributed in a Blind Box format. Participants are unable to choose which figurine they will receive as the contents of the Blind Box are random.
- II. Redemption of the NESTLÉ RTD Koleksi Eksklusif Figurines is strictly on a first-come, first-served basis.
- III. A total of 300,000 units of NESTLÉ RTD Koleksi Eksklusif Figurines are up for redemption. Once all figurines have been fully redeemed, the redemption campaign will officially end.

Q14: What are the other Terms and Conditions for this Promotion?

- I. The Organiser reserves the right to request Participants to provide accurate personal details (including full name, identification number, and mobile number), a photocopy of their identification document, and the original hardcopy Proof of Purchase for verification prior to Redemption fulfilment.
- II. The Organiser reserves the right to forfeit the NESTLÉ RTD Koleksi Eksklusif Figurines if the Proof of Purchase is found to be forged, falsified, or pertains to Products not genuinely purchased.

- III. The Organiser excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modification to the Promotion or NESTLÉ RTD Koleksi Eksklusif Figurines or due to any other unforeseen circumstances beyond the Organiser's control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.
- IV. Any other additional costs (i.e.: travel expenses, transportation cost,) involved to redeem or collect the prize shall be borne by the Participant at their own cost.