

**FAQ SHEET: Kempen Beli & Tebus 2025 - Nutren Optimum & Nutren Junior**

<b>CAMPAIGN</b>	<b>Kempen Beli &amp; Tebus 2025 - Nutren Optimum &amp; Nutren Junior</b>
<b>CAMPAIGN TYPE</b>	<b>REDEMPTION (PENEBUSAN)</b>
<b>ENTRY SUBMISSION PERIOD</b>	<b>1<sup>st</sup> March 2025 - 30<sup>th</sup> September 2025.</b>
<b>CAMPAIGN COVERAGE</b>	<b>NATIONWIDE</b>

**ABOUT THE CAMPAIGN**

<b>1</b>	<b>Q</b>	<b>When is the promotion period?</b>						
	<b>A</b>	1 <sup>st</sup> March 2025 - 30 <sup>th</sup> September 2025.						
<b>2</b>	<b>Q</b>	<b>Who can participate in this contest?</b>						
	<b>A</b>	The Redemption is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Promotion Period (“Participant”).						
<b>3</b>	<b>Q</b>	<b>How to enter?</b>						
	<b>A</b>	<p><b>Online Form Submission (Website)</b></p> <p>To participate in the Promotion, participants must purchase minimum <b>one (1) promo pack of NUTREN Optimum 800gx2 Pek Nilai (Beli &amp; Tebus) OR NUTREN Junior 800gx2 Pek Nilai (Beli &amp; Tebus)</b> (“Participating Products”) in a <b>single receipt</b> (“Proof of Purchase”) within the Promotion Period. Purchases must be made from participating <b>pharmacies and their online stores (own managed) only</b>. For the complete list of participating pharmacies and their online stores, please visit the Promotion Website at <a href="https://www.nestlehomeofgood.com.my/good-deals/nutren_belidantebus_2025">https://www.nestlehomeofgood.com.my/good-deals/nutren_belidantebus_2025</a>. Purchases through <b>marketplace platforms</b> (e.g., Lazada, Shopee) are strictly EXCLUDED from this Promotion</p> <p>(i) Scan the QR code shown on the communication materials at the promo pack or visit <a href="https://www.nestlehomeofgood.com.my/good-deals/nutren_belidantebus_2025">https://www.nestlehomeofgood.com.my/good-deals/nutren_belidantebus_2025</a> to access the online form.</p> <p>(ii) Fill up all the data fields in the online form.</p> <p>(iii) Capture one (1) clear and legible image of the Proof of Purchase in jpg, jpeg, or png format (“Image”) with the required Receipt Details.</p> <p>(iv) Each Image must feature only one (1) receipt, and the file size must not exceed 2MB.</p> <p>(v) Upload a clear picture of the Proof of Purchase with the required Receipt Details and ensure that you select from the dropdown box the Participating Product(s) that you have purchased, i.e.:</p> <table border="1" data-bbox="272 1503 1334 1720"> <tr> <td>NUTREN Optimum Only</td> <td>Receipt with NUTREN Optimum 800gx2 Pek Nilai (Beli &amp; Tebus) min. 1 box max. 5 boxes</td> </tr> <tr> <td>NUTREN Junior Only</td> <td>Receipt with NUTREN Junior 800gx2 Pek Nilai (Beli &amp; Tebus) min. 1 box max. 5 boxes</td> </tr> <tr> <td>Both NUTREN Optimum &amp; Junior</td> <td>Receipt with both Participating Products min. 1 box max. 10 boxes (5 boxes per Participating Products)</td> </tr> </table> <p>(vi) Click ‘submit’ once all the data fields are completed and the Proof of Purchase is uploaded (“Entry”).</p>	NUTREN Optimum Only	Receipt with NUTREN Optimum 800gx2 Pek Nilai (Beli & Tebus) min. 1 box max. 5 boxes	NUTREN Junior Only	Receipt with NUTREN Junior 800gx2 Pek Nilai (Beli & Tebus) min. 1 box max. 5 boxes	Both NUTREN Optimum & Junior	Receipt with both Participating Products min. 1 box max. 10 boxes (5 boxes per Participating Products)
NUTREN Optimum Only	Receipt with NUTREN Optimum 800gx2 Pek Nilai (Beli & Tebus) min. 1 box max. 5 boxes							
NUTREN Junior Only	Receipt with NUTREN Junior 800gx2 Pek Nilai (Beli & Tebus) min. 1 box max. 5 boxes							
Both NUTREN Optimum & Junior	Receipt with both Participating Products min. 1 box max. 10 boxes (5 boxes per Participating Products)							
<b>4</b>	<b>Q</b>	<b>Will I receive a reply message on my submission?</b>						
	<b>A</b>	The Organiser will reply with an acknowledgment message via the Promotion Website for each Entry received.						
<b>5</b>	<b>Q</b>	<b>What number can I call for more information?</b>						
	<b>A</b>	Untuk maklumat lanjut sila hubungi Talian Khidmat Pengguna Nestlé 1800-88-3433						

6	Q	<b>Can I submit more than one entry?</b>
	A	Participants may submit as many entries as they wish but each unique Proof of Purchase (receipt number) is ONLY eligible for One [1] Entry.

**PROOF OF PURCHASE**

7	Q	<b>What is Proof of Purchase?</b>
	A	<p>Receipt (“Proof of Purchase”).</p> <ul style="list-style-type: none"> <li>i. The Proof of Purchase must be a printed receipt issued by the point-of-sale systems of participating pharmacies and their online stores.</li> <li>ii. The receipt must include the following details: date of purchase (within the Promotion Period), Participating Products purchased, purchase amount, receipt number, and the name and/or logo of the outlet and delivered/completed status for online purchase (“Receipt Details”).</li> <li>iii. Proof of Purchase shall not be altered in any form.</li> <li>iv. Handwritten receipt, Purchase Order and/or Delivery Note will not be accepted as Proof of Purchase.</li> </ul>

8	Q	<b>Can I use an old receipt?</b>
	A	No, Receipt must be dated within the redemption period: <b>1<sup>st</sup> March 2025 - 30<sup>th</sup> September 2025.</b>

9	Q	<b>What are the participating Products?</b>
	A	<p>Participating Products:</p> <p><b>NUTREN Optimum 800gx2 Pek Nilai (Beli &amp; Tebus)</b>  <b>Product Barcode: 9556001322296</b></p> <p>and</p> <p><b>NUTREN Junior 800gx2 Pek Nilai (Beli &amp; Tebus)</b>  <b>Product Barcode: 9556001322272</b></p>

**PRIZES**

10	Q	<b>What are the prizes to be won?</b>
	A	<p>The Redemption of the e-wallet Reload PIN is limited to eight thousand four hundred [8,400] e-Wallet Reload PIN worth RM12.00 (each) which is allocated as follows: -</p> <ul style="list-style-type: none"> <li>a. for <b>NUTREN Optimum 800gx2 Pek Nilai (Beli &amp; Tebus)</b>, limited to the following: <ul style="list-style-type: none"> <li>i. 6,600 x Touch ‘n Go Reload PIN worth RM12.00 each for <b>West Malaysia</b>;</li> <li>and</li> <li>ii. 900 x Boost Reload PIN worth RN12.00 each for <b>East Malaysia</b></li> </ul> </li> <li>b. for <b>NUTREN Junior 800gx2 Pek Nilai (Beli &amp; Tebus)</b>, limited to the following: <ul style="list-style-type: none"> <li>i. 750 x Touch ‘n Go Reload PIN worth RM12.00 each for <b>West Malaysia</b>; and</li> <li>ii. 150 x Boost Reload PIN worth RN12.00 each for <b>East Malaysia</b></li> </ul> </li> </ul> <p>In the event, the total eight thousand four hundred [8400] e-Wallet Reload PIN are completely redeemed prior to the expiry of the Promotion Period; the Organiser will update the status in the Promotion Website <a href="https://www.nestlehomeofgood.com.my/good-deals/nutren-belidantebus-2025">https://www.nestlehomeofgood.com.my/good-deals/nutren-belidantebus-2025</a> and will no longer accept or reject any Entries for Redemption of the e-Wallet Reload PIN.</p>

		<b>Note: The 'State' selection in the online form will determine the type of E-Wallet that will be received by Participants. Participants shall not be allowed to change the 'State' selection after the submission of the Entry.</b>
11	<b>Q</b>	<b>How do I know if I'm eligible for redemption?</b>
	<b>A</b>	<p>The Organiser will reply with a <b>Redemption Entry Status</b> text message (successful or unsuccessful redemption) within three (3) working days from the date of submission of Entry via WhatsApp from <b>019-408 3899</b> to the mobile number provided in the Entry</p> <p>Submissions received on the final day of the Campaign Period (i.e. 23:59:59 on <b>30<sup>th</sup> September 2025</b>) that are deemed invalid due to unclear receipts or missing personal information only may be given extra five (5) working days for resubmission (i.e. 23:59:59 on <b>7<sup>th</sup> October 2025</b>), failing which such Entry shall be automatically disqualified.</p>
12	<b>Q</b>	<b>Will I be eligible to win more than one prize?</b>
	<b>A</b>	<p><b>Participant Redemption Cap:</b> Each Participant, with the same unique MyKad number and mobile phone number, is eligible to redeem up to <b>five (5)</b> e-wallet Reload PIN for each Participating Product throughout the Promotion Period (i.e. maximum of five (5) e-wallet Reload PIN for the purchase of five (5) (or more) of NUTREN Optimum 800gx2 Pek Nilai (Beli &amp; Tebus) and maximum of five (5) e-wallet Reload PIN for the purchase of five (5) (or more) of NUTREN Junior 800gx2 Pek Nilai (Beli &amp; Tebus)). The Entry will be automatically rejected if the redemption cap is reached.</p>
13	<b>Q</b>	<b>When can I collect my prize(s)</b>
	<b>A</b>	<p>e-Wallet Reload PIN will be sent to the Participants via WhatsApp from <b>019-408 3899</b> to mobile numbers of all the verified and successful Participants within fifteen [15] working days from the <b>Redemption Entry Status</b> message text received by Participants.</p>