

# TERMS AND CONDITIONS

## A. Schedule to Conditions of Entry

1.	Organiser:	Nestlé Products Sdn. Bhd. (197901000966).			
2.	Promotion:	PERADUAN NESTLÉ HAVE AN ONG-SPICIOUS BREAK.			
3.	Promotion Period:	The Promotion starts at 00:00:00 (MYT) on 15/12/2024 and closes at 23:59:59 (MYT) on 09/02/2025.			
4.	<u>Eligibility:</u>	The Promotion is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Promotion Period, and with a valid identification document and residential address in Malaysia. The Organiser shall reserve the right to request for evidence of identification documents.			
5.	Participating Products:	Listed below are the NESTLÉ KITKAT participating products ("Products"):			
	<u></u>	PARTICIPATI	NG PRODUCTS		
		KITKAT 2-Finger	KITKAT MILO 2-Finger 10MP [Sharebag]		
		KITKAT 4-Finger	KITKAT Dark Borneo 4-Finger		
		KITKAT 4-Finger 3 Multipack	KITKAT Dark Borneo 2-Finger 8MP [Sharebag]		
		KITKAT 2-Finger 6 Multipack	KITKAT Candy Crush 4-Finger		
		KITKAT 2-Finger 10 packs [Sharebag]	KITKAT Candy Crush 2-Finger 5MP [Sharebag]		
		KITKAT 2-Finger 12 packs [Sharebag]	*KITKAT Pineapple Tart 2-Finger 8MP [Sharebag]		
		KITKAT 2-Finger 20 packs Value Pack [Sharebag]	KITKAT Pineapple Tart 4-Finger		
		KITKAT 2-Finger 24 packs Value Pack [Sharebag]	*KITKAT Pineapple Tin		
		KITKAT CHUNKY Milk Chocolate	*KITKAT Festive Giftbox Sharebag 10s		
		KITKAT CHUNKY Cookies & Cream	KITKAT Miniatures		
		KITKAT CHUNKY Raisin & Cookie	KITKAT Tablet Hazelnut Crunch		
		KITKAT CHUNKY Milo	KITKAT Tablet Cookie Crumble		
		KITKAT CHUNKY Milk Chocolate 3 Multipack	KITKAT Chocolate Drink		
		KITKAT Honeycomb Buzz Flavour	KIT KAT Drumstick 110ml		

	KITKAT Bar Milk Chocolate	KITKAT Drumstick MP 12(4x110ml)	
	KITKAT Bar Dark Chocolate	KITKAT Druinstick MP 12(4x110111) KITKAT Ice Cream 12x750ml	
		KITKAT Ice Cream Stick 24x85ml	
	KITKAT Green Tea 4-Finger KITKAT Green Tea 2-Finger 8MP	KIT KAT ILE CIEdill SLICK 24x65IIII	
	[Sharebag]	KITKAT Mini Stick 45ml	
	KITKAT Ketupat 4-Finger	KITKAT Mini Stick MP 12(6x45ml)	
	KITKAT Ketupat 4-Finger 3MP [Sharebag]	KITKAT IC Stick MP 12(4x85ml)	
	KITKAT Mini 8 pieces	KITKAT GOLD Ice Cream 85ml	
	KITKAT Mini with Multipurpose Bag	KITKAT GOLD IC MP 12(4x85ml)	
	KITKAT Mini with Duffle Bag	KITKAT UZU Ice Cream 24x85ml	
	KITKAT Bites	KITKAT Candy Crush Ice Cream 24x85ml	
	KITKAT MILO 2-Finger	KITKAT RICH Ice Cream 24x85ml	
	KITKAT Pineapple Tin and/or KITKAT Festiv	eapple Tart 2-Finger 8MP [Sharebag] and/or re Giftbox Sharebag 10s ("Festive Products"), 1) serial number for each Festive Product. All outlets only.	
6. <u>Participation</u> <u>Method &amp;</u> <u>Proof of</u> <u>Purchase:</u>	<ul> <li>a. To participate in the Promotion, purchase a minimum of Ringgit Malaysia Ten (RM10) ("Minimum Purchase") of any Products in a single original receipt from any instore outlets ("Receipt") and/or invoice and/or order screenshot from any online platform ("Invoice") during the Promotion Period.</li> </ul>		
	<ul> <li>b. <u>Instore Outlets Receipt</u>: <ol> <li>The Receipt can come in the form of printed receipts from point-of-sale systems and/or hand-written receipts for instore outlet purchases. The Receipt must bear the name and/or logo of the outlet at which the purchase was made. If this is not available, the Receipt needs to be stamped with the official company's stamp of the outlet at which the purchase is made.</li> <li>The Receipt must also bear the date of purchase, Products purchased, Products purchase amount, Receipt number and name and/or logo of the outlet ("Receipt Details").</li> </ol> </li> <li>C. <u>Online Merchants Invoice</u>: <ol> <li>The Invoice can be in the form of a screenshot of invoice for online purchases from any online merchants. The Invoice must bear the name and/or logo of the online merchant at which the online purchase was made. For online purchases with promotion codes and/or rebates and/or discount vouchers and/or shipping vouchers and/or any other discounts, the <u>final paid amount of the Products</u> must be the Minimum Purchase amount and above to be qualified.</li> <li>The Invoice must also bear the date of purchase, Products purchased, purchase amount, order and/or invoice number, and name and/or logo of the online merchant at which the online merchant and above to be qualified.</li> </ol> </li> </ul>		

- d. During the finalist's selection process, the Organiser will allocate serial numbers according to the purchase amount as stated in the Proof of Purchase submitted up to a maximum of ten (10) serial numbers. Any balance amount shall be forfeited once the maximum serial number per Proof of Purchase has been allocated. i. For every Ringgit Malaysia Ten (RM10) of Products, the Organiser will allocate one (1) serial number. For every Ringgit Malaysia Ten (RM10) of Festive Product, the Organiser will ii. allocate an additional one (1) serial number. iii. For example, if you purchase in a single Proof of Purchase during the **Promotion Period:** RM12 of KITKAT 4-Finger, the Organiser will allocate 1 serial number. RM12 of KITKAT 4-Finger and RM15 of KITKAT Pineapple Tart 2-Finger 8MP [Sharebag] totalling to RM27, the Organiser will allocate 2 serial numbers and 1 additional serial number, totalling to 3 serial numbers. RM150 of Products and Festive Products, the Organiser will allocate a maximum of 10 serial numbers. e. For Participants with purchases from any three (3) exclusive outlets, instore and/or online store listed below ("Exclusive Outlets"), during the Promotion Period will also stand a chance to win additional Exclusive Outlets Prizes. Please refer to clause 10 and clause 11. **EXCLUSIVE OUTLETS** i **ECONSAVE** ii JAYA GROCER iii LOTUS'S f. There are two (2) methods of participation in the Promotion which is either via Website or via WhatsApp. All other methods of submission will be disqualified. Participants may submit as many Proofs of Purchase as they wish but each Proof of Purchase is ONLY eligible to one (1) Website entry OR one (1) WhatsApp entry submission. The Organiser shall reserve the right to disqualify any Proof of Purchase which is g. illegible, with incomplete details, reprinted, duplicated, unclear, damaged, altered and/or modified in any way without further notification to the Participants. For the avoidance of doubt, the Organiser may also, without further notification to the Participant, disqualify any Proof of Purchase if the Organiser suspects that a Participant submitted a Proof of Purchase which is forged, falsified or is issued over Products which had not been purchased. h. Entries submission via Promotion Website:
  - i. Visit the Promotion Website at: <u>https://www.nestlehomeofgood.com.my/good-life/happenings/kitkat-</u>

	ongspiciousbreak or scan the QR code shown on the communication materials
	at the participating Outlets and complete the Web Form.
	ii. Fill in all the required personal details ("Personal Details") on the Web Form
	including a Malaysian registered mobile number compatible with WhatsApp
	for further communication.
	iii. Snap one (1) clear and legible picture/image in jpg or jpeg or png format
	("Image") of the Proof of Purchase with the required details.
	iv. One (1) Image must contain a picture of one (1) Proof of Purchase and the
	Image file size must be less than 5MB.
	v. Upload the Image on the Web Form and click 'submit' ("Entry").
	vi. The Organiser will display a Thank You message for each entry received.
	i. <u>Entries submission via WhatsApp</u> :
	i. Snap one (1) clear and legible picture/image in jpg or jpeg or png format of the
	Receipt complete with the Receipt Details ("Image").
	ii. One (1) Image must contain a picture of one (1) Receipt only and the Image
	file must be less than 5MB.
	iii. Submit the Image via WhatsApp to 6018 322 7170 using a mobile number
	registered in Malaysia.
	iv. You will receive an autoreply message prompting you to submit your Full
	Name and Identification Number ("Personal Details") immediately following
	the format: #FULL NAME#ID NO to complete your registration and entry
	submission ("Entry").
	v. For example: Type: #LILY ONG MAY LEE#010801145898 and send.
	vi. You are required to provide your Personal Details only once. You may submit
	as many Entries as you want, and all subsequent Entries will be linked to the
	initially provided Personal Details.
	vii. An auto reply acknowledgement message will be sent by the Organiser for the
	first WhatsApp Entry received from each mobile number only.
	j. The Organiser will extract all Entries received for further processing, verification
	and qualifying. The Organiser shall reserve the right to disqualify any Entries with
	incomplete or mismatched Personal Details, unclear and/or illegible Images
	and/or duplicate and/or containing more than one (1) Proof of Purchase. All
	Entries will be checked for duplicates based on the Participant's full name, ID
	number and mobile number submitted. All Entries that do not meet the
	requirements stated herein shall be disqualified by the Organiser without further
	notification to the Participants.
	k. The Organiser shall reserve the right to request for evidence of the hardcopy of
	the original Proof of Purchase as per Image received in the Qualified Entry for
	verification and prize redemption. Failure to produce the hardcopy of the original
	Proof of Purchase upon request will result in disqualification and forfeiture.
7. <u>Entry</u>	All Entries must be received by the Organiser within the Promotion Period. All Entries
Deadline:	received outside the Promotion Period will be automatically disqualified.

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8. <u>Weekh</u>	a. The Weekly Prizes to be won for each week for eight (8) consecutive weeks are as follows:		
Prizes:			
	<ul> <li>i. <u>Weekly Grand Prize</u>: One (1) Grand Prize in the form one (1) Limited Edition Prosperity Pineapple (999.9 gold – approximately 30gm) worth approximately RM16,000*.</li> <li>*The value of the Limited Edition Prosperity Pineapple is correct at the time of printing. The gold value is according to the current gold price. A certificate of authenticity will be included on the packaging.</li> <li>ii. <u>Weekly Prizes:</u></li> </ul>		
	From Week 1 to Week 7: Eighty (80) Weekly Prizes in the form RM138 cash each.		
	For Week 8: Eighty five (85) Weekly Prizes in the form RM138 cash each.		
	<ul> <li>b. There are a total of eight (8) Weekly Grand Prizes and six hundred and forty five (645) Weekly Prizes to be won at the end of the Promotion Period.</li> </ul>		
	c. The pool of Entries is based on submission date and the eight (8) weekly periods are as per below:		
	Week 1: 15/12/2024 – 21/12/2024 Week 2: 22/12/2024 – 28/12/2024		
	Week 3: 29/12/2024 – 04/01/2025 Week 4: 05/01/2025 – 11/01/2025		
	Week 5: 12/01/2025 – 18/01/2025 Week 6: 19/01/2025 – 25/01/2025		
	Week 7: 26/01/2025 – 01/02/2025 Week 8: 02/02/2025 – 09/02/2025		
9. Judging Details Weekly Prizes:	<ul> <li>and allocate a serial number[s], for each Entry received and approved by the</li> <li>Organiser to be a successful Entry each week, according to the Products purchased</li> </ul>		
	<ul> <li>Each week the serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries ("Total Weekly Qualified Entries").</li> </ul>		
	Assuming that the Total Weekly Qualified Entries for the <b>Week 1 is 4001</b> , the Organiser will compute and select based on the following:		
	<ul> <li>i. Selection of one (1) Weekly Grand Prize Finalists: 4001 ÷ 2 = 2000.50. Since dividing 4001 with 2 will result in a number with decimal value, the number 2000.50 will be rounded down to 2000. The following Participant with Qualified Entry of the week bearing the serial number 2000 will be selected.</li> </ul>		
	<ul> <li>Selection of eighty (80) Weekly Prize Finalists: 4001 ÷ 80 = 50.02. Since dividing 4001 with 80 will result in a number with decimal value, the number 50.02 will be rounded down to 50. The following 80 Participants with Qualified</li> </ul>		
	Entries bearing the following serial numbers will be selected: 50*, 100*, 150*, 200, 250 and so forth. (*computation examples: <u>50</u> , 50+50= <u>100</u> , 100+50= <u>150</u> ).		
	Assuming that the Total Weekly Qualified Entries for the <b>Week 8 is 7651</b> , the Organiser will compute and select based on the following:		
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	<ul> <li>i. Selection of one (1) Weekly Grand Prize Finalists: 7651 ÷ 2 = 3825.50. Since dividing 7651 with 2 will result in a number with decimal value, the number 3825.50 will be rounded down to 3825. The following Participant with Qualified Entry of the week bearing the serial number 3825 will be selected.</li> <li>ii. Selection of eighty five (85) Weekly Prize Finalists: 7651 ÷ 85 = 90.01. Since dividing 7651 with 85 will result in a number with decimal value, the number 90.01 will be rounded down to 90. The following 85 Participants with Qualified Entries bearing the following serial numbers will be selected: 90*, 180*, 270* 360, 450 and so forth. (*computation examples: <u>90</u>, 90+90=<u>180</u> 180+90=<u>270</u>).</li> </ul>			
10. Exclusive Outletsa. All Participants with purchases from any Exclusive Outlets during to Period will be eligible to win one (1) additional Exclusive Outlets Prior0. Exclusive OutletsPeriod will be eligible to win one (1) additional Exclusive Outlets Prior				
<u>Prizes:</u>	b.	Belo	w are details of	the Exclusive Outlets Prizes:
		NO	EXCLUSIVE OUTLETS	EXCLUSIVE OUTLETS PRIZES
		i	ECONSAVE	<ul> <li>WEEKLY PRIZES:</li> <li>Eight (8) Prizes in the form of one (1) RM100 ECONSAVE Voucher each to be won for each week for eight (8) consecutive weeks.</li> <li>Sixty-four (64) Prizes to be won at the end of the Promotion Period.</li> </ul>
		ïi	JAYA GROCER	MAIN PRIZES:One (1) Grand Prize in the form of one (1) THERMOMIXTM6 worth RM7488* to be won at the end of thePromotion Period.Three (3) First Prizes in the form of one (1) NORITAKEDINNER SET worth RM3288* each to be won at the endof the Promotion Period.*The price of the THERMOMIX TM6 & NORITAKEDINNER SET is based on the recommended retail price(RRP), but the actual retail price may vary.
		iii	LOTUS'S	<ul> <li>WEEKLY PRIZES:         <ul> <li>From Week 1 to Week 7: Twenty two (22) Prizes in the form of one (1) RM88 Touch 'n Go e-Wallet Reload PIN Code.</li> <li>For Week 8: Twenty six (26) Prizes in the form of one (1) RM88 Touch 'n Go e-Wallet Reload PIN Code.</li> <li>One hundred and eighty (180) Prizes to be won at the end of the Promotion Period.</li> </ul> </li> </ul>

11. <u>Judging</u> <u>Details for</u> <u>Exclusive</u> <u>Outlets</u> <u>Prizes:</u>	a. The Organiser will allocate a serial number(s) for each Entry received and approved by the Organiser to be a successful entry each week and/or throughout the Promotion Period according to each Exclusive Outlets Entries (each a "Qualified Entry" and collectively the "Qualified Entries"). A set of serial numbers will be allocated for the Qualified Entries starting from serial number "1".
	<ul> <li>b. For example, assuming the total ECONSAVE Qualified Entries received in Week 1 is 403 the Organiser will compute and select the finalists based on the following:</li> <li>i. Selection of eight (8) ECONSAVE Prize Finalists: 403 ÷ 8 = 50.37. Since dividing 403 with 8 will result in a number with decimal value, the number 50.37 will be rounded down to 50. The following 8 Participants with ECONSAVE Qualified Entries bearing the following serial numbers will be selected: 50*, 100*, 150*, 200, 250 and so forth (*computation example: 50, 50+50=100, 100+50=150).</li> </ul>
	<ul> <li>c. For example, assuming the total JAYA GROCER Qualified Entries received throughout the Promotion Period is 4501 the Organiser will compute and select the finalists based on the following:</li> <li>ii. Selection of one (1) JAYA GROCER Grand Prize Finalist: 4501 ÷ 2 = 2250.50. Since dividing 4501 with 2 will result in a number with decimal value, the number 2250.50 will be rounded down to 2250. The Participant with JAYA GROCER Qualified Entry received throughout the Promotion Period bearing the serial number 2250 will be selected.</li> <li>iii. Selection of three (3) JAYA GROCER First Prize Finalists: 4501 ÷ 3 = 1500.33. Since dividing 4501 with 3 will result in a number with decimal value, the number 1500.33 will be rounded down to 1500. The following 3 Participants with JAYA GROCER Qualified Entries bearing the following serial numbers will be selected: 1500*, 3000* and 4500* (*computation example: 1500, 1500+1500=3000, 3000+1500=4500).</li> </ul>
	<ul> <li>d. For example, assuming the total LOTUS'S Qualified Entries received in Week 1 is 443 the Organiser will compute and select the finalists based on the following:</li> <li>iv. Selection of twenty two (22) LOTUS'S Prize Finalists: 443 ÷ 22 = 20.13. Since dividing 443 with 22 will result in a number with decimal value, the number 20.13 will be rounded down to 20. The following 22 Participants with LOTUS'S Qualified Entries bearing the following serial numbers will be selected: 20*, 40*, 60*, 80, 100 and so forth (*computation example: 20, 20+20=40, 40+20=60).</li> </ul>
12. <u>Additional</u> <u>Terms:</u>	a. The Organiser will contact all selected finalists via WhatsApp from <b>6018 322 7170</b> to the mobile number from which the Organiser received in the Qualified Entries. Each selected finalists will be given one (1) question to answer. The selected finalists must answer the question posted by the Organiser correctly in order to win the Prizes. Failure to answer correctly and/or failure to answer the question posted by the Organiser the prize being forfeited. The Organiser will not be held liable in the event the selected finalists cannot be contacted for whatever reasons.

<ul> <li>b. Each Participant may throughout the Promotion Period win only:</li> <li>i. one (1) Weekly Prize of the higher value each week and limited to only one (1) Weekly Grand Prize and one (1) Weekly Prize,</li> <li>ii. one (1) ECONSAVE Exclusive Outlet Prize,</li> </ul>
<ul><li>iii. one (1) JAYA GROCER Exclusive Outlet Prize of the higher value, and</li><li>iv. one (1) LOTUS'S Exclusive Outlet Prize.</li></ul>
c. All Winners must provide their required and personal details to the Organiser for prizes fulfilment, without which the Organiser may not be able to fulfill such prizes. The Organiser reserves the rights to forfeit their Prizes if the Winners fail to provide their full details upon request. The Organiser reserves the right to disqualify any Entry or Prize if a Participant or Winner's personal details (including full name, identification number and mobile number) are found at any time to be inaccurate or wrong.
d. The Organiser reserves the right to request for submission of the photocopy of identification document and the original hardcopy Proof of Purchase as per Image received in the Qualified Entry from the Winner for verification prior to Prizes fulfilment. Failure to submit upon request will result in disqualification and forfeiture. Upon verification, the Organiser reserves the right to forfeit their Prizes if the Organiser suspects that the alleged Winner submitted a Proof of Purchase which is re-printed, forged, falsified or is issued over Products which had not been purchased.
e. All Weekly Grand Prize Winners will receive a Winners' acknowledgment letter within six (6) to eight (8) weeks from the closing date of the Promotion to the addresses provided by the Winners. Winners are required to collect their Prize at a selected outlet as stated in the Winners' acknowledgement letter. The Organiser will select the closest outlet to the addresses provided by the Winners.
f. All Weekly Prize Winners will receive a cheque payable to their name via courier within six (6) to eight (8) weeks from the closing date of the Promotion to the addresses provided by the Winners. The cheque is valid for 6 months from the date of issuance. All cheques MUST be deposited into the Winners' personal bank account before it expires. The Organiser reserves the rights to forfeit the prize if the Winner failed to deposit their cheques within the deadline stated.
g. All ECONSAVE and JAYA GROCER Exclusive Outlet Prize Winners will receive their prize via courier within six (6) to eight (8) weeks from the closing date of the Promotion to the addresses provided by the Winners.
h. All LOTUS'S Exclusive Outlet Prize Winners will receive from the Organiser's service provider their Touch 'n Go e-Wallet Reload PIN Code codes via WhatsApp from 6018 322 7170 to the mobile numbers submitted to the Organiser during Entry submission within six (6) to eight (8) weeks from the closing date of the Promotion.

i.	The Organiser will not be held responsible if any of the Touch 'n Go e-Wallet Reload PIN Code(s) cannot be delivered or deployed to the Winners due to any change, error and/or difference in the mobile contact number submitted to the Organiser during Entry submission.
j.	<ul> <li>All LOTUS'S Exclusive Outlet Prize Winners must abide by the terms and conditions of the vendors and parties arranging and providing the Touch 'n Go e-Wallet Reload PIN Code(s). The Winners shall be fully responsible for any additional administrative fees or costs associated with redeeming the Touch 'n Go e-Wallet Reload PIN Code(s) through channels other than their respective application and usage. The following are the terms and conditions of the vendors:</li> <li>i. Redemption and usage of the Touch 'n Go e-Wallet Reload PIN is subject to Touch 'n Go Sdn Bhd (TNG Digital Sdn Bhd) Terms &amp; Conditions; <a href="https://www.touchngo.com.my/assets/pdf/user-tnc.pdf">https://www.touchngo.com.my/assets/pdf/user-tnc.pdf</a></li> </ul>
k.	The Organiser reserves the right at its absolute discretion to extend the timeline of Touch 'n Go e-Wallet Reload PIN Prizes delivery as the Organiser deems necessary. The Organiser will not be held liable in the event of non-receipt or delayed delivery of the Touch 'n Go e-Wallet Reload PIN Prize to the Winners.
1.	All unclaimed Touch 'n Go e-Wallet Reload PIN code after the deadline set by the Organiser as stated in the WhatsApp messages will be forfeited. The Organiser reserves the rights to substitute any prize for an alternative of equal or greater value.
m	The Organiser reserves the rights to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser. The Organiser reserves the right to change the method of Prizes fulfilment stated under this clause at the discretion of the Organiser.
n.	All unclaimed Prizes after the deadline set by the Organiser in the winners' notification for Prize collection will be forfeited. The Organiser reserves the right to substitute any Prize for an alternative of equal or greater value.
0.	All Winners must abide by the terms and conditions of the party(ies) arranging and/or providing for the Prizes and the terms and conditions attached, if any.
p.	Winners Result Ad will be available at: <u>https://www.nestlehomeofgood.com.my/good-life/happenings/kitkat-</u> <u>ongspiciousbreak</u> within six (6) – eight (8) weeks from the closing date of the Promotion.
q.	The Organiser retains the right to substitute any prize with another prize of similar value in the event the original prize offered is not available.
r.	The Organizer excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modification to the Promotion

or prizes or due to any other unforeseen circumstances beyond the Organizer's control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.
s. The Organizer shall not be liable for any loss or damage that occurs to the prizes during the delivery process. Any other additional costs (i.e., travel expenses, transportation cost, duties and taxes) involved to redeem or collect the prize shall be borne by the winner at their own cost.

This Schedule to Conditions of Entry must be read together with the Conditions of Entry and Privacy Notice available at: <u>https://www.nestlehomeofqood.com.my/qood-</u> <u>life/happenings/kitkat-ongspiciousbreak</u> collectively "Terms and Conditions" and shall be binding on all participants (and the parent/legal guardian of the participant, in the case of a minor participant) who participate in this Promotion (hereinafter referred to as "Participants", "Participant", "You", "you", "your").

## B: Conditions of Entry

## 1. Introduction

- 1.1 This Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between the Conditions of Entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be referred to as the "Terms and Conditions". Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.
- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).
- 1.3 The Organiser's decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

## 2. Promotion Entries

- 2.1 By submitting an entry to the Promotion, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Promotion, including without limitation, telecommunications, network, Short Messaging Services,

postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Promotion shall be borne by the Participant.

2.3 Proof of submission of an entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.

## 3. Eligibility

- 3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen (18), Participants are required to obtain the written consent (in such form as may be prescribed by the Organiser), from their parents/legal guardians before participating in the Promotion and submitting any personal information.
- 3.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Promotion including without limitation, identification documents, and the written consent of parents/legal guardians in the case of Participants below the age of eighteen (18) years.

#### 4. Ineligibility

The following groups of persons shall not be eligible to participate in the Promotion:

- (a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- (b) Employees of the Organiser's agencies associated with the Promotion and their immediate families (spouse, children, parents, siblings, and their spouses).

#### 5. Disqualification

- 5.1 The following entries will be disqualified:
  - (b) unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
  - (b) entries that violate the Terms and Conditions, any applicable laws and/or regulations.
- 5.2 In addition, the Organiser reserves the right to disqualify any Participant that:
  - (a) undermines, has or attempted to undermine the operation of the Promotion by fraud, cheating or deception; and/or

- (b) are not eligible or unable to provide proof of eligibility to participate in the Promotion for verification by Organiser when requested.
- 5.3 In the event of a disqualification after a Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

## 6. Prizes

- 6.1 The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.
- 6.2 Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.
- 6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.
- 6.4 All Prizes must be taken according to the terms and conditions of the Organiser, its agent, sponsor and/or third party providing the Prizes.

## (a) **Tickets to an Event**:

The Organiser is not liable for any cancellation or re-scheduling that may prevent a Prize fulfilment. Tickets can only be used on the date(s) specified on the ticket.

## (b) Travel/Holiday Prizes:

If travel is offered as a Prize, flights and accommodation are subject to availability at time of booking. The Prize must be taken in accordance with the dates and destinations specified by the Organiser, its agent or sponsors. Additional spending money, meals, taxes, valid passports, visas, transport to & from departure point additional transfers, insurance & all other ancillary costs not specifically stated in the Schedule to Conditions of Entry are the responsibility of the Winner.

- 6.5 Prize(s) are given out on an "as it is" basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.
- 6.6 Prizes must be claimed in person unless the Organiser prescribes other modes of collection.
- 6.7 Where a Participant is under the age of eighteen (18) years of age and is declared a Prize winner, the Participant must be accompanied by their parent/legal guardian throughout the Prize fulfilment.

## 7. Publicity

The Organiser may use a Participant's entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Promotion (collectively the "Materials"), and the Participant's name, and/or likeness, for advertising, publicity and promotion of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

## 8. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Promotion and any derivative works arising therefrom will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

## 9. Indemnity

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 ("Nestlé Malaysia Group"), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Participant's participation in the Promotion, acceptance of any Prize, and/or the use of the Participant's entry and/or likeness in connection with the Promotion or violation of the Terms and Conditions.

## **10.** Limitation of Liability

- 10.1 The Participant's participation in the Promotion shall be at the Participant's own risk.
- 10.2 The Organiser, Nestlé Malaysia Group, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Promotion, as well as the redemption and/or utilisation of any Prize won.

## 11. General

- 11.1 The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Promotion and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.
- 11.2 Any names, trademarks or logos used and or reproduced in any materials (including marketing and promotional materials) in connection with this Promotion, in particular

that relates to the Prize, are the properties of their respective owners. This Promotion and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organiser's group of companies.

- 11.3 The Participants shall not be entitled to assign any of the rights or sub-contract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 11.4 The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Promotion.
- 11.5 Where the Terms and Conditions of the Promotion is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.
- 11.6 The Terms and Conditions of the Promotion shall be construed, governed and interpreted in accordance the laws of Malaysia.

## 12. Privacy Notice

- 12.1 By participating in the Promotion, the Participant agrees to the processing of the Participant's Personal Data by the Organizer in accordance with the Privacy Notice in <u>https://www.nestle.com.my/info/privacy\_notice</u>.
- 12.2 Dengan menyertai Promosi, Peserta bersetuju dengan pemprosesan Data Peribadi Peserta oleh Penganjur mengikut Notis Privasi di <u>https://www.nestle.com.my/info/privacy\_policy/privacy\_bm</u>.