



Good food, Good life

**NESTLÉ HOME OF GOOD PERADUAN EMAS BONANZA
FAQ**

Q1: How do I participate?

A: TIER 1 – No purchase required to participate and stand to win Weekly Bonus Prizes

STEP 1: Visit the Promotion website and complete the web form at:

<https://www.nestlehomeofgood.com.my/ms/good-life/happenings/peraduan-emas-bonanza> or scan the QR code shown on the communication materials at participating Outlets and complete all the required personal details in the web form provided on the Promotion Website to register as Nestlé Home of Good member.

TIER 2 (OPTIONAL) – Purchase is required to participate and stand a chance to win Main Prizes

STEP 2:

Purchase any participating Nestlé products worth RM8 and above in a single original receipt/invoice from any in-store and/or online Outlets during the Promotion Period.

RM8 will be given 1 Serial Number.

Each original receipt/invoice is limited to 10 Serial Numbers.

For example:

For the purchase of participating Nestlé products in a single Receipt/Invoice during the Promotion Period, the Organiser will allocate:

- a. RM8.50 of participating Nestlé products = 1 serial number
- b. RM85.00 of participating Nestlé products = 10 serial numbers
- c. RM180.00 of participating Nestlé products = 10 serial numbers

STEP 3:

Snap one (1) clear and legible picture/image in jpg, jpeg, or png format of the Receipt/Invoice complete with the Receipt/Invoice Details. One (1) Image must contain a picture of one (1) Receipt/Invoice only and the file must be less than 5MB. Upload the Image on the web form and submit.

Please save the cropped invoice image to show the required information **ONLY so that the image details will be legible when uploaded to the web form.**

The following Brands and Products are **NOT** participating in the Promotion:
 LACTOGEN, NAN, NAN H.A., PRE NAN, S26, S26 COMILAC, S26 PROGRESS, S26 PROMISE, S26 SMA, S26 GOLD PROGRESS, S26 GOLD PROMISE, ASCENDA, PROMAMA, STARBUCKS, NESPRESSO, NOVASOURCE® RENAL, NUTREN, OPTIFAST, ORAL IMPACT, PEPTAMEN, RESOURCE FRUIT, FELIX CAT, FANCY FEAST, FRISKIES, PURINA ONE, PRO PLAN, SUPERCOAT, OREO ICE CREAM, CADBURY ICE CREAM.

PRODUCT	PACK SIZE
ALL NESTLÉ PROFESSIONAL BEVERAGE PRODUCTS	
COFFEE-MATE NDC Stk MP	2(500x5g) N3 MY
COFFEE-MATE CoffCrmr	12x1000g N2 XO
MILO Activ-Go	3.2kg Softpack MY
MILO ACTIV-GO Softpack	6x3.2kgN1 MY
MILO ACTIVGO BPck	6x3.5kgPR300gFreeMY
MILO ACTIV-GO Softpack	6x3.5kgPR300gMY
MILO ACTIVGO	2(150x15g) MY
MILO ACTIV-GO 3in1 Orgl Stp	6(40x33g) MY
MILO Mixes 3in1 Orgl Stp	6(40x33g)N1 MY
MILO ACTIVGO	2(150x15g) N1 MY
MILO ACTIV-GO Hot Mix	10x960g MY
MILO Triple Conc BIB Region	2x5L MY
MILO Liquid Concentrate BIB	2x5L N1 MY
MILO Liquid Concentrate	12x1L MY
MILO Hot Mix ACTIV-GO	10x960g MY
NESCAFÉ CLASSIC Refill Pack	12x500g N1XO
NESCAFÉ CLASSIC RP BPck	12x550g PR50gN2MY
NESCAFÉ DECAF Sticks MP	(280x1.7g) AU
NESCAFÉ GOLD Stickpack	(300x2g) MY
NESCAFÉ CLASSIC Stp MP	2(480x2g) XO
NESCAFÉ CLASSIC Sachet	90x20g MY
NESCAFÉ Ice	10x750g N1 MY
NESCAFÉ White Coffee	16x1kg MY
NESCAFÉ High Roast	12x250g N1 MY
NESCAFÉ Tongkat Ali	16x1kg MY
NESCAFÉ ALEGRIA Delicate Pouch	12x250g XI
NESCAFÉ Excellente	12x0.5kg VN
NESCAFÉ Aromatico	12x0.5kg VN
NESCAFÉ WB Excellente	12x0.5kg N1 VN
NESCAFÉ WB Aromatico	12x0.5kg N1 VN
NESCAFÉ Tongkat Ali	16x1kg N1 MY
NESCAFÉ White Coffee	16x1kgN1MY
NESCAFÉ 2In1	16x900g N2 MY
NESCAFÉ Salted Caramel Latte	16x1kg MY
NESCAFÉ DELICATE Pouch	12x250g N1 XI
NESTEA Lemon Tea	16x560g MY
NESTEA Lemon Tea	16x560g N1 MY

NESTEA Peach Tea	16x680g N1 MY
NESTEANProHouseBlendExp	12x200gPH
NESTEA Black Tea	10x100g MY
NESTEA Teh Tarik	16x960g N1 MY
NESTLÉ Orange Drink	16x640gMY
NESTLÉ PinkLycheeLemonade Exp	12x200g PH
NESTLÉ NPro Lemonade Exp	12x200gPH
NESTLÉ Complete Mix Hot Choc	12x750g AU
NESTLÉ MILANO HfSkMPwdr 15.5%	10x500g XI
SJORA Lychee Berry	12x1L MY
SJORA Mango Peach Conc Rdcd Sgr	12x1L MY
SJORA Mango Peach Conc Rdcd Sgr	2x4L MY
SJORA MangoPeachConc Sgr Tax	2x4L N1XO
SJORA MangoPeachConc Sgr Tax	12x1L N1XO
ALL NESTLÉ PROFESSIONAL FOOD PRODUCTS	
BUITONI Coulis de Tomate	6x3kg XX
HARVEST GOURMET Nuggets	2x2kg XO
HARVESTGOURMET SntlStirFryMnc	6(2x500g)XO
HARVEST GOURMET VeganChrgPiece	2x2kgXO
HARVEST GOURMET Cutlet	2x2kg XO
HARVEST GOURMET Sntl Brgr	2x2kg XO
Harvest Gourmet F'shFrFingers	2x2kg XO
IKEA Nuggets	12x360g XO
IKEA SntlBurger	16x282g XO
HARVEST GOURMET Vegan Pieces	2x2kg XO
NESTLÉ PROFESSIONAL KITKAT Spread	3kg XE
NESTLÉ PRO KITKAT Spread	3kg N1 XE
NESTLÉ KIT KAT BITES Mix-In	36x240g N2MY
KIT KAT 2F Unwrapped	216x17g N2PH
MAGGI Tomato Paste	4x4.5kg MY
MAGGI Seasoning	6x800ml N1 MY
MAGGI NPro Mashed PotatoCmplMix	6x2.5kgXK (Pouch)
MAGGI Panggang Sauce	6x1.2kg MY
MAGGI Imperial OysterFlvSauce	6x3.3kg MY
MAGGI Cream of Mushroom Soup	8x1kg MY
MAGGI Mashed Potato Gluten Free	4kg MY
MAGGI Lime Powder	15x350g TH
MAGGI Basic Brown Sauce Mix	8x1KG MY
MAGGI Chicken Stock Wholeness	8x1KG MY
MAG2-MINN Curry Ctn	(12((5+1)79g))PRRcpMY
MAGGI Beef Stock	8x1kg N1 MY
MAGGI Ikan Bilis Stock	8x1kg MY
MAGGI Chicken Stock	8x1kg N1 MY
MAGGI Demi Glace Brown Sauce	8x1kg MY
MAGGI Instant ChickenGravy NAMSG	8x1kgMY

MAGGI Chicken Stock	8x1.1kg PR 100g MY
MAGGI Cukup Rasa AIO	10x750g MY
MAGGI Chef Master Stock	6x1.2kg MY
MAGGI Concentrated Chkn Stock	6x1.2kg MY
MAGGI Concentrate Veg Stock	6x1.2kg MY
MAG Conc Chicken Stock No MSG	6x1.2kg MY
MAGGI Chilli Sauce	12x1.5kg MY
MAGGI Tomato Ketchup	12x1.5kg MY
MAGGI Oyster Flavoured Sauce	12x1.5kg MY
MAGGI Tomato Ketchup	6x3.3kg MY
MAGGI Chilli Sauce	6x3.3kg MY
NESTLÉ PROFESSIONAL Spread Choc	5kg TR
NESTUM All FamilyCerealOriginal	6x1kgMY

We will only accept the original printed receipt/invoice dated from 15/10/2024 till 06/01/2025.

Instore receipt: The Receipt can come in the form of printed receipts from point-of-sale systems, hand-written receipts, and/or e-receipts for in-store outlet purchases. However, the Receipt must bear the name and/or logo of the outlet at which the purchase was made. If this is absent, the Receipt needs to be stamped with the official company stamp of the outlet at which the purchase is made. The Receipt must also bear the date of purchase, Products purchased, purchase amount, Receipt number, and name and/or logo of the outlet.

Online Invoice: The Invoice can come in the form of a screenshot of the invoice and/or order for online purchases. The Invoice must bear the name and/or logo of the online platform and/or merchant at which the online purchase was made. For online purchases with promotion codes and/or discount vouchers, the final paid amount must be the Minimum Purchase amount and above to qualify. The Invoice must also bear the date of purchase, Products purchased, purchase amount, order and/or invoice number, and name and/or logo of the online platform and/or merchant.

The Organiser will extract all Entries received for further processing. All Entries that do not meet the requirements stated shall be disqualified by the Organiser. Unclear Images, illegible and incomplete Entries will be disqualified without further notification to the Participants for such disqualified Entries.

The Organiser shall reserve the right to disqualify any Proof of Purchase which is illegible, with incomplete details, reprinted, duplicated, unclear, damaged, altered and/or modified in any way without further notification to the Participants. **For the avoidance of doubt, the Organiser may also, without further notification to the Participant, disqualify any Proof of Purchase if the Organiser suspects that a Participant submitted a Proof of Purchase which is forged, falsified or is issued over Products which had not been purchased or were intended for resale.**

Q2: Where can I get more information about the promotion?

A: You can get more information about the promotion at:
<https://www.nestlehomeofgood.com.my/ms/good-life/happenings/peraduan-emas-bonanza>

Q3: Can existing members of Nestlé Home of Good participate in this promotion?

A: Existing Nestlé Home of Good Members can participate in this promotion.

Q4: Can I submit more than 1 entry?

A: **TIER 1:** Participants may submit as many entries as they wish for Tier 1 to increase their winning chances but only the first qualified submission will be considered as a Nestlé Home of Good Member registration.

TIER 2: Participants may submit as many entries as they wish, but **each unique receipt/invoice is ONLY eligible for one (1) entry submission.**

The Organiser shall reserve the right to disqualify any entries with reprinted receipt/invoice and/or duplicated receipt/invoice and/or image containing more than one (1) receipt/invoice.

Q5: Will I receive a notification after I submit my entry?

A: Yes.
There will be an auto-reply acknowledgment message upon submission of the Registration Form via the Website.

Q6: What is the age of participation and eligibility?

A: The Promotion is open to all individual legal residents of Malaysia with a valid identification document, aged 18 years and above as at the start of the Promotion Period (15/10/2024). The Organiser shall reserve the right to request evidence of identification documents.

For TIER 1: NO PURCHASE is required for Tier 1. All Participants who register as a Nestlé Home of Good Member via the Promotion Website Registration Form, with or without submitting a purchase Receipt (refer to Clause 7: Tier 2), are eligible to participate in Tier 1 and stand to win Weekly Bonus Prizes.

For TIER 2: To participate in Tier 2 and stand to win Tier 2 Prizes, Participants **MUST** purchase a minimum of RM8 (Minimum Purchase) of any participating Nestlé Products in a single original receipt from any instore outlet and/or invoice screenshot from any online platform during the Promotion Period.

Q6: What are the Promotion period and entry deadline?

A: The Promotion starts at 00:00:00 on 15/10/2024 and closes at 23:59:59 on 06/01/2025.
The Organiser must receive all Entries on or before 23:59:59 on 06/01/2025. All Entries received outside the Promotion Period will be automatically disqualified.

Q7: Is there a limit to the total number of serial numbers I can receive in a single receipt?

A: For Tier 2, there is a limit to the serial number you can receive in a single receipt. Every RM8 will be given 1 Serial Number and is limited to a maximum of 10 Serial Numbers. For example, RM88 will be given 10 Serial Numbers.

Q8: What are the prizes offered for this promotion?

A: The prizes offered for this promotion are:

PRIZES TYPE	PRIZES DESCRIPTION
TIER 1	
WEEKLY BONUS PRIZES X20 winners x12 weeks Total: 240 winners	One (1) RM100 Touch 'n Go e-Wallet Reload PIN each.
TIER 2	
GRAND PRIZES X3 winners Total: 3 winners	One (1) 20g 999.9 Gold Bar worth approximately RM7,269* each. <i>*The value of the Grand Prize is correct at the time of printing. The gold value is according to the current gold price. A HABIB JEWELS certificate of authenticity will be included on the packaging.</i>
2ND PRIZES X10 winners Total: 10 winners	One (1) 10g 999.9 Gold Bar worth approximately RM3,812* each. <i>*The value of the 2nd Prize is correct at the time of printing. The gold value is according to the current gold price. A HABIB JEWELS certificate of authenticity will be included on the packaging.</i>
3RD PRIZES X20 winners Total: 20 winners	One (1) RM1,000 cash each.

Q9: What are the weekly periods for this promotion?

A: The twelve (12) weekly periods are as per below:

<u>Week 1:</u> 15/10/2024 – 21/10/2024	<u>Week 2:</u> 22/10/2024 – 28/10/2024
<u>Week 3:</u> 29/10/2024 – 04/11/2024	<u>Week 4:</u> 05/11/2024 – 11/11/2024
<u>Week 5:</u> 12/11/2024 – 18/11/2024	<u>Week 6:</u> 19/11/2024 – 25/11/2024
<u>Week 7:</u> 26/11/2024 – 02/12/2024	<u>Week 8:</u> 03/12/2024 – 09/12/2024
<u>Week 9:</u> 10/12/2024 – 16/12/2024	<u>Week 10:</u> 17/12/2024 – 23/12/2024
<u>Week 11:</u> 24/12/2024 – 30/12/2024	<u>Week 12:</u> 31/12/2024 – 06/01/2025

Q10: How do you select the Winners?

A: TIER 1

As part of the Tier 1 – Weekly Bonus Prize Finalists’ selection process, the Organiser will allocate a serial number for each Entry (with or without Proof of Purchase), according to date and time received and approved by the Organiser to be a successful Entry each week, throughout the Promotion Period. A set of serial numbers will be allocated for the Qualified Entries starting from serial number “1”.

Weekly Bonus Prize Winners:

Total qualified serial numbers allocated at the end of each weekly period throughout the promotion period will be divided by 20 to derive the winning serial numbers for the **Weekly Bonus Prize finalists each week**. The winning serial number will be the closest, lower whole number that results after the stated division.

TIER 2

As part of the Tier 2 Prize Finalists’ selection process, the Organiser will tabulate the Entries (with Proof of Purchase only) received and allocate a serial number(s), for each Entry received and approved by the Organiser to be successful throughout the Promotion Period, according to the amount purchased as stated in the Proof of Purchase submitted. A set of serial numbers will be allocated for the Qualified Entries starting from serial number “1”.

Grand Prize Winners: Total qualified serial numbers allocated at the end the contest period will be divided by 3 to derive the winning serial numbers for the **Grand Prize finalists**. The winning serial number will be the closest, lower whole number that results after the stated division.

2nd Prize Winners: Total qualified serial numbers allocated at the end the contest period will be divided by 10 to derive the winning serial numbers for the **2nd Prize finalists**. The winning serial number will be the closest, lower whole number that results after the stated division.

3rd Prize Winners: Total qualified serial numbers allocated at the end the contest period will be divided by 21* (*to avoid clashing of selected serial numbers, a random single digit number is added to the formula for the selection of 3rd Prize) to derive the winning serial numbers for the **3rd Prize finalists**. The winning serial number will be the closest, lower whole number that results after the stated division.

Q11: How do you determine the Winners?

A: The Organiser will contact all Finalists **via WhatsApp Number 6018 322 2090** to the Finalist’s mobile number which the Organiser received in the Qualified Entries. Each selected Finalist will be given one (1) question to answer. If a Finalist fails to answer correctly and/or fails to answer the question posted within the time stated, the Prize(s) will be forfeited. The Organiser will not be held liable in the event the selected Finalist cannot be contacted for whatever reasons.

If in doubt upon receiving the WhatsApp message, the participants may call the Nestlé Customer Service number: 1-800-88-3433 for confirmation.

Q12: How many prizes can participants win throughout the entire promotion period?

A: Each participant may only win:

PRIZES TYPE	NUMBER OF PRIZES CAN BE WON
WEEKLY BONUS PRIZE (TIER 1)	One (1)
TIER 2 PRIZE of the higher value only (either GRAND PRIZE, 2 ND PRIZE, or 3 RD PRIZE)	One (1)

Q13: How do I know if I've won any Prize(s)?

A: As mentioned in Q11, Finalists will receive a WhatsApp message for a question session and must answer 1 question correctly within the stipulated time to win their prize.

Upon confirmation of the winners, the Winners' Announcement will be featured on the Organiser's website as & when available at:

<https://www.nestlehomeofgood.com.my/ms/good-life/happenings/peraduan-emas-bonanza> by six (6) to eight (8) weeks from the closing date of the Promotion Period.

Q14: How can I claim my prize?

A: **WEEKLY BONUS PRIZE (one (1) RM100 Touch 'n Go Reload PIN code):**

Winners will receive the Touch 'n Go e-Wallet Reload PIN codes from the Organiser's service provider via WhatsApp through the Promotion Official WhatsApp Number: **6018 322 2090** to the mobile number from which the Organiser received in the Qualified Entries within six (6) to eight (8) weeks from the closing date of the Promotion.

NOTE: All Weekly Bonus Prize Winners must abide by the terms and conditions of the vendors and parties arranging and providing the Touch 'n Go e-Wallet Reload PIN code(s). Any additional admin fees or costs in relation to redeeming the Touch 'n Go e-Wallet Reload PIN codes shall be the responsibility of the Winner. Redemption and usage of the Touch 'n Go e-Wallet Reload PIN is subject to Touch 'n Go Sdn Bhd (TNG Digital Sdn Bhd) Terms & Conditions;

<https://www.touchngo.com.my/assets/pdf/user-tnc.pdf>

The Organiser will not be held responsible if any of the Touch 'n Go e-Wallet Reload PIN code(s) cannot be delivered or deployed to the Participants due to any change, error and/or difference in the mobile number from which the Organiser received in the Qualified Entries.

GRAND PRIZE (one (1) 20g 999.9 Gold Bar) and 2ND PRIZE (one (1) 10g 999.9 Gold Bar):

Winners will receive a Winners' acknowledgment letter within six (6) to eight (8) weeks from the closing date of the Promotion to the addresses provided by the Winners. Winners are required to collect their Prize at the selected Habib Jewel outlet as stated in the Winners' acknowledgement letter.

The Organiser will select the closest Habib Jewel outlet to the addresses provided by the Winners.

THIRD PRIZE (one (1) RM1,000 cash): Winners will receive a cheque payable to their name via courier within six (6) to eight (8) weeks from the closing date of the Promotion to the addresses provided by the Winners. All cheques MUST be deposited into the Winners' personal bank account. The Organiser reserves the rights to forfeit the prize if the Winner failed to deposit their cheques within the deadline stated.

**ALL unclaimed prizes after the deadline set by the Organiser in the winner's notification for prize collection will be forfeited.
The Organiser reserves the right to substitute any prize for an alternative of equal or greater value.**

Q15: Whom should I call for further information?

A: You may call the Nestlé Customer Service Number: 1-800-88-3433 for any assistance you may require.

NOTE:

Consumers are encouraged to periodically check and read the Promotion T&C on the website for any additional terms as stated below:

Promotion Terms & Conditions:

- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).