

NESTLÉ LACTOGROW PERADUAN IMPIAN SI MANJA
NATIONWIDE PROMOTION FREQUENTLY ASKED QUESTIONS
1 SEPTEMBER 2024 – 31 OCTOBER 2024

IMPORTANT NOTICE:

We believe that breastfeeding is the best nutritional start for babies and we fully support World Health Organizations recommendation of exclusive breastfeeding for the first six months of life followed by the introduction of adequate nutritious complementary foods, along with continued breastfeeding up to two years of age. LACTOGROW® Aktif 1-3 years, LACTOGROW® Aktif 4-6 years, LACTOGROW® PROBIO 3, LACTOGROW® PROBIO 4 Formulated Milk Powder for Children aged 1 year and above, are not breastmilk substitute. We recommend that you speak to your healthcare professional about how to feed your child and seek advice on when to introduce this product.

CERELAC® not to be given to the infants below 6 months of age unless advised by health professionals.

For optimal infant health, breastfeeding should continue up to 2 years of age along with complementary feeding.

Q1: How do I participate?

A: **STEP 1:** To participate in the Promotion, purchase a minimum of Ringgit Malaysia Twenty (RM20) of any Products in a single original receipt from any instore outlets and/or invoice screenshot from any online merchants during the Promotion Period.

The Participating Products are as per listed below:

- a. LACTOGROW® Aktif 1-3 years (850g)
- b. LACTOGROW® Aktif 4-6 years (850g)
- c. LACTOGROW® PROBIO 3 (all pack sizes)
- d. LACTOGROW® PROBIO 4 (all pack sizes)
- e. CERELAC® (all variants)

STEP 2: Visit the Promotion Website at: <https://nes.tl/beli-dan-menang-24> or scan the QR code shown on the communication materials at the participating Outlets and complete the Web Form. Fill in all the required personal details (“Personal Details”) on the Web Form including a Malaysian registered mobile number compatible with WhatsApp for further communication.

STEP 3: Snap one (1) clear and legible picture/image in jpg or jpeg or png format of the Proof of Purchase (Receipt) with the required details. One (1) Image must contain a picture of one (1) Proof of Purchase and the Image file size must be less than 5MB. Upload the Image on the Web Form and click 'submit'. You will receive an acknowledgment message for each Entry submitted successfully.

In-store Outlet Receipt: The Receipt can come in the form of printed receipts from point-of-sale systems and/or hand-written receipts for instore outlet purchases. The Receipt must bear the name and/or logo of the outlet at which the purchase was made. If this is absent, the Receipt needs to be stamped with the official company stamp of the outlet at which the purchase is made. The Receipt must also bear the date of purchase, Products purchased, purchase amount, Receipt number and name and/or logo of the outlet.

Online Merchants Invoice: The Invoice can come in the form of a screenshot of invoice for online purchases from any online merchants. The Invoice must bear the name and/or logo of the online merchant at which the online purchase was made. For online purchases with promotion codes and/or discount vouchers, the final paid amount must be the Minimum Purchase amount and above to qualify. The Invoice must also bear the date of purchase, Products purchased, purchase amount, order and/or invoice number and name and/or logo of the online merchant.

The Organiser will process all Entries received. Incomplete Entries, incorrect participating products and unclear Images will be disqualified.

The Organiser shall reserve the right to request evidence of the original Receipt (hardcopy) for verification and prize fulfilment. Failure to produce the original Receipt upon request will result in disqualification and forfeiture.

Q2: What is the age of participation and eligibility?

A: The Promotion is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Promotion Period (1 September 2024), with a valid identification document and residential address in Malaysia. The Organiser shall reserve the right to request for evidence of identification documents.

Q3: Can I submit more than 1 entry?

A: Yes, you may submit more than one (1) entry. However, please note that each Receipt is only eligible for one (1) entry submission.

The Organiser shall reserve the right to disqualify any entries with reprinted receipt/invoice and/or duplicated receipt/invoice and/or containing more than one (1) receipt/invoice.

Q4: Will I receive a notification after I submit my entry?

A: Yes, you will receive an acknowledgment message for each Entry submitted successfully.

Q5: What are the Promotion period and entry deadline?

A: The Promotion starts at 00:00:00 on 01/09/2024 and closes at 23:59:59 on 31/10/2024.

All Entries must be received by the Organiser on or before 23:59:59 on 31/10/2024. All Entries received outside the Promotion Period will be automatically disqualified.

Q6: Will I be notified if my entry has been disqualified?

A: You will not be notified if your entry has been disqualified.

Q7: What are the prizes offered for this promotion?

A: There are 13 Main Prizes to be won at the end of the promotion period.

- i. One (1) Grand Prize consisting of a cash amount of RM20,000 to be credited into the Winner's selected Maybank / Maybank Islamic Deposit / Investment Accounts.
- ii. One (1) 2nd Prize consisting of a cash amount of RM10,000 to be credited into the Winner's selected Maybank / Maybank Islamic Deposit / Investment Accounts.
- iii. One (1) 3rd Prize consisting of a cash amount of RM5,000 to be credited into the Winner's selected Maybank / Maybank Islamic Deposit / Investment Accounts.
- iv. Ten (10) Consolation Prizes consisting of a cash amount of RM1,000 to be credited into the Winners' selected Maybank / Maybank Islamic Deposit / Investment Accounts.

All cash prizes will be credited into any of the following Maybank / Maybank Islamic Deposit / Investment Accounts opened or to be opened by Winner and subject to the terms and conditions governing the said account. Any additional charges, costs and/or fees imposed by Maybank to open the said account shall be borne by the Winners.

Q8: Will I be contacted if my entry has been selected as Finalist?

A: The Organiser will contact all selected Finalists via WhatsApp from **6018 322 2155** to the mobile number from which the Organiser received in the Qualified Entries. Each selected Finalist will be given one (1) question to answer. The selected Finalist must answer the question posted by the Organiser correctly in order to win the Prizes. Failure to answer correctly and/or failure to answer the question posted by the Organiser within the time stated will result in the Prize being forfeited. The Organiser will not be held liable in the event the selected Finalist cannot be contacted for whatever reasons.

Q9: What are the exclusive contests for this promotion?

A. Participants with purchases from any exclusive in-store outlets listed below, during the Promotion Period will also stand a chance to win additional prizes.

- i. AEON
- ii. AEON BIG
- iii. BILLION
- iv. ECONSAVE
- v. GIANT
- vi. LOTUS'S
- vii. MANJAKU

EXCLUSIVE OUTLETS ADDITIONAL PRIZES TO BE WON*		
AEON		
EXCLUSIVE PRIZE	Fifty (50) Exclusive Prizes	Samsonite Sammies Dream worth RM569 each.
AEON BIG		
WEEKLY PRIZE	Forty (40) Weekly Prizes X 9 Weeks	AEON BIG Voucher worth RM20 each.
BILLION		
WEEKLY PRIZE	Ten (10) Weekly Prizes X 9 Weeks	BILLION Voucher worth RM100 each.
ECONSAVE		

MAIN PRIZES	Ten (10) Grand Prizes	XIAOMI BHR6365EN Robot Vacuum X10+ worth RM2,399 each.
	Five (5) 2nd Prizes	PHILIPS AMF765/30 2-In-1 Air Purifier and Fan 7000 Series worth RM1,699 each
	Three (3) 3rd Prizes	PHILIPS HD9280/91 Daily Collection Digital Airfryer 1.2kg worth RM549 each
GIANT		
WEEKLY PRIZE	Fifteen (15) Weekly Prizes X 9 Weeks	Touch 'n Go eWallet Reload PIN worth RM50 each.
LOTUS'S		
WEEKLY PRIZE	One (1) Weekly Prize X 9 Weeks	LOTUS'S Voucher worth RM500 each.
MAIN PRIZES	One (1) Grand Prize	OSIM uDeluxe Max Massage Chair worth RM8,000.
	Four (4) Consolation Prizes	Sunway Lost World of Tambun 2D1N Family Theme Park Staycation for 4 pax worth RM2,000 each.
MANJAKU		
WEEKLY PRIZE	Ten (10) Weekly Prizes X 9 Weeks	MANJAKU Voucher worth RM100 each
MAIN PRIZES	Ten (10) Grand Prizes	Sunway Lagoon Annual Passport for 3 pax worth RM1,500 each.

* Promotion Terms & Conditions apply.

For the Weekly Prizes, the weekly periods as follows:

- Week 1: 01/09/2024 – 07/09/2024
- Week 2: 08/09/2024 – 14/09/2024
- Week 3: 15/09/2024 – 21/09/2024
- Week 4: 22/09/2024 – 28/09/2024
- Week 5: 29/09/2024 – 05/10/2024
- Week 6: 06/10/2024 – 12/10/2024
- Week 7: 13/10/2024 – 19/10/2024
- Week 8: 20/10/2024 – 26/10/2024
- Week 9: 27/10/2024 – 31/10/2024

Q10. How many prizes can I win throughout the promotion period?

A: Each participant may throughout the Promotion Period win only:

- i. one (1) Main Prize of the highest value,
- ii. one (1) Exclusive Outlet AEON Exclusive Prize,
- iii. one (1) Exclusive Outlet AEON BIG Weekly Prize,
- iv. one (1) Exclusive Outlet BILLION Weekly Prize,
- v. one (1) Exclusive Outlet ECONSAVE Main Prize of the highest value,
- vi. one (1) Exclusive Outlet GIANT Weekly Prize,
- vii. one (1) Exclusive Outlet LOTUS'S Weekly Prize,
- viii. one (1) Exclusive Outlet LOTUS'S Main Prize of the highest value,
- ix. one (1) Exclusive Outlet MANJAKU Weekly Prize, and
- x. one (1) Exclusive Outlet MANJAKU Main Prize.

Q11: Where can I get more information about the promotion?

A: You can get more information about the promotion at:

<https://www.startwell.nestle.com.my/promotions/peraduan-impian>
<https://nes.tl/beli-dan-menang-24>

Q12: Where will be winners for this promotion be announced?

A: The Organiser will announce the results of this promotion on the following online page:

<https://www.startwell.nestle.com.my/promotions/peraduan-impian>

Q13: When will the winners receive the prizes?

A: All prizes will be delivered to the address from which the Organiser received in the Entry within six (6) to eight (8) weeks from the closing date of the Promotion.

Q14: Whom should I call for further information?

A: You may call the Nestlé Customer Service Number: 1-800-88-3433 for any assistance you may require.

NOTE:

Consumers are encouraged to periodically check and read the Promotion T&C on the website for any additional terms as stated below:

Promotion Terms & Conditions:

- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).